Newsletter   October 2013

From the Editor...

In August we released a new version of StarParts, version 5.2.5
The enhancements for this version are:

Search on Supersession - The ability to search for parts numbers that may not be listed in the parts screen of StarParts but instead listed in a supersession chain.

PC Compliance issue – Some PC's are actually compliant yet StarParts was showing that they are not compliant. A fix was put in to correctly show the PC's as compliant.

Mouse Slow Scrolling – Some illustrations have many parts showing on the parts screen, particularly if there is no VIN being used, and when trying to use the scroll wheel on the mouse the application would scroll very slowly through the parts. That slowness has been improved.

The search on supersession is a pretty cool enhancement. Now that we have had a successful launch of 5.2.5 we will begin rolling out:

The Multi Login - The multi login feature allows a user to login to a second PC using the same SID. This works out very well for dealers with more PC's then Parts Advisors and also helps out on Saturdays when there is a reduced staff. We will be rolling this out by business center, so please look for a d-mail in the parts mangers mailbox to let you know when all of your dealerships SID's have been set to login twice.

Future enhancements for this year will include:

Integration of the DealerCONNECT parts inquiry/locator functionality.

Stay tuned for more on this subject in future publications of the StarParts Newsletter.

AUTHENTIC PERFORMANCE

Feedbacks

StarParts feedback process will be changing in November. We are moving to a closed loop system where you will be notified that we have received your feedback and are working on a resolution. You will also be notified once the issue has been resolved.

Feedback	Answer
I send in notes using this function on a weekly basis - they may be read and some changes may have even happened but it would be nice to get a confirmation that the note was accepted/read/addressed or whatever - it sort of seems as though some of the suggestions just fall into a black hole :)	**The feedback process will be changing. We are in the process of creating a closed loop feedback system. Starting in November, when you send in a feedback you will be notified that we are looking at your feedback. Once the feedback is resolved you will receive notification that it has been resolved.**
Allow multiple log ins for the same user. We have a small staff and multiple areas to cover.(retail, wholesale, back counter). It is counter-productive to run back and forth between work areas and takes too long to log in and out several times an hour.	**Good news! In StarParts release 5.2.5 we put in an enhancement that will allow users to log into 2 PC's at the same time. This should eliminate the non-productive activity of having to log into a different machine that is located at a different counter. Please keep a look out for a D-mail to let you know that we have rolled out this functionality to your dealership**
Two letter Sales Codes cannot be identified. All 2011 LC roof moldings have two letter sales codes. Are these paint codes? Why are they not three letter Sales Codes that can be identified by using 1.1.9.D.8 ? Two letter Sales Codes do not work.	**StarParts now has the functionality to read the two letter order codes (which are the last two characters of a sales code: either a paint color or a trim color depending on the area of the catalog) in the part description. When you hover over the line a pop-up will appear with the description for the two character code.**
Here is a time saver idea...I have noticed that the "info" column is underutilized. How about integrating dealerconnect part availability link there? That way you could check pdc stock as you go instead of going into dealerconnect and entering every number. (I copy and paste a lot.)	**This functionality is coming to StarParts. It may not be in the INFO column but it is going to be in next version release of StarParts in December of this year.**

Computers

Dell/MOPAR Wi/Tech and Star Parts Purchase Program through MarketCenter

The power to do more

Dell recommends Windows 7 Professional.

MOPAR and Dell have partnered to provide dealers with systems that meet specifications for Wi/Tech and Star Parts for purchase through MarketCenter. The E5430 and OptiPlex 7010 listed below have been approved by MOPAR for your Wi/Tech/Star Parts needs.

Monitor not included

E5430 Wi/Tech Notebook

- Intel® Core™ i7-3520M Processor 2.9GHz, 4M cache
- 4.0GB, DDR3-1600MHz SDRAM, 2 DIMM
- 500GB 7200rpm Hard Drive
- Windows® 7 Professional w/Media 32bit
- 8X DVD Drive
- 14.0" HD (1366x768) Anti-Glare WLED-backlit LCD
- Service - 3yr Next Day Business, Parts and Labor

Promo price
$**888**00

OptiPlex 7010 Star Parts

- Intel® Core™ i7-3770 Processor 3.4GHz with 8MB cache
- 4GB, NON-ECC, 1600MHZ DDR3,2DIMM Ram
- 500GB 3.5 6Gb/s SATA with 16MB DataBurst Cache
- 1GB AMD Radeon HD 7570 Video Card
- Windows® 7 Professional w/Media 32bit
- 16X DVD-ROM SATA Drive
- Monitor Not Included With Promo Cost.
- Service - 3yr Next Day Business, Parts and Labor

Promo price
$**789**00

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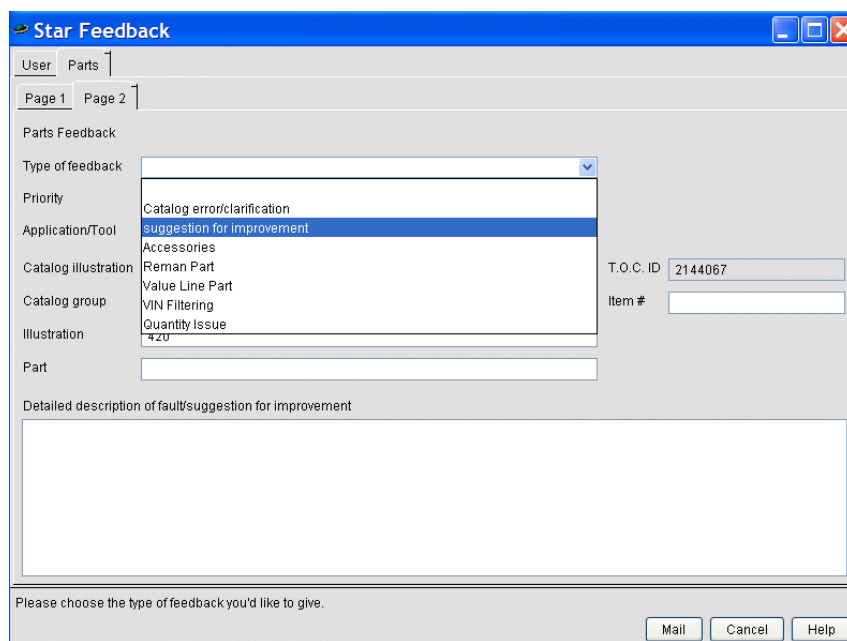Hours: 7:30am - 6:30pm cst.

Windows 7 Professional

Contact Us

Please send in your suggestions to make this newsletter more valuable to you.

Use the Feedback Button on your StarParts menu and select *Suggestions for Improvement* as the "Type of Feedback" to record your thoughts.

It is completely optional to include your contact information in the Description field, but it would allow us to contact you for further information and clarification to assure we address your concern properly.